

# DeclutterCon 2026

## Terms of Service

Saturday 10th October 2026

Radisson Blu, 30 Pinstone Street, Sheffield, S1 2HN

*Organised by Heather Tingle trading as Untangled by Tingle*

Please read these terms carefully before booking your place at DeclutterCon. By completing your booking you confirm that you have read, understood, and agreed to the following.

### 1. Booking and Payment

- 1.1. Your place at DeclutterCon is confirmed once payment has been received in full, or once the first instalment of a Pay in 3 option has been processed.
- 1.2. All payments are non-refundable, regardless of circumstance.
- 1.3. The Pay in 3 option splits the total cost into three equal payments taken over three months. Choosing this option is a commitment to pay the full amount in its entirety. The remaining instalments are payable regardless of whether you are able to attend. The Pay in 3 option is not a payment plan or a financial product.

### 2. Ticket Types and Pricing

- 2.1. Tickets are available as Standard (Just the Room) or VIP (More Than the Day). The inclusions for each ticket type are set out on the booking page and the DeclutterCon website.
- 2.2. Early bird pricing is available for the first 20 tickets sold or until 30th June 2026, whichever comes first. Untangled Life Members are entitled to a separate discounted rate using their member code.
- 2.3. Travel, accommodation, and any personal expenses beyond what is included in your ticket are your own responsibility.

### 3. Cancellations and Transfers

- 3.1. Once booked, tickets are non-refundable under any circumstances.
- 3.2. If you can no longer attend, you are welcome to transfer or resell your ticket privately at any time. Please notify us by email at [help@untangledbytingle.com](mailto:help@untangledbytingle.com) with the full name and email address of the person taking your place so we can update the booking.
- 3.3. No refund or partial credit will be issued for late arrival, early departure, or non-participation in any part of the event.
- 3.4. If you are unwell on the day, please do not attend. Contact us in advance by email or via the WhatsApp group and we will offer you a complimentary virtual place for the day so you do not miss out entirely.

3.5. VIP ticket holders who are unable to attend on the day due to illness will be allocated a complimentary virtual place. Where bitesize challenge content has already been accessed prior to the event, a ticket transfer to a future DeclutterCon event cannot be offered, but a virtual place will be provided.

## **4. Changes or Cancellation by the Organiser**

4.1. In the unlikely event that DeclutterCon must be cancelled, postponed, or significantly changed by the organiser, you will be offered either a place at the rescheduled event or a full refund of all monies paid.

4.2. No further compensation will be offered beyond this.

4.3. Speakers, session content, and the running order may be subject to change at any time without notice. Every effort will be made to maintain the quality and range of content, but no guarantee can be made as to specific speakers or sessions.

4.4. The organiser cannot guarantee any specific outcome or result from attending DeclutterCon. Progress and takeaways depend on your own engagement and follow-through.

## **5. Health, Wellbeing, and Accessibility**

5.1. You are responsible for ensuring you are able to take part in the event safely.

5.2. Please complete the pre-event information form in your MemberVault area before the day. This helps the organiser ensure your needs on the day are met.

5.3. If you have any accessibility, dietary, or support requirements not covered by the pre-event form, please contact [help@untangledbytingle.com](mailto:help@untangledbytingle.com) before you book so we can confirm whether we are able to accommodate you.

5.4. This event is for those aged 18 and over.

## **6. Behaviour and Code of Conduct**

6.1. DeclutterCon is a shame-free, inclusive, and supportive space. All delegates, volunteers, and staff are expected to treat one another, venue staff, and facilitators with respect at all times.

6.2. The lanyard system must be honoured by all attendees. A green lanyard indicates the delegate is happy to be approached. A red lanyard indicates they need space and do not wish to be approached. No explanation is required and none should be sought.

6.3. Unsolicited advice about another delegate's home, habits, or circumstances is not permitted.

6.4. You must not save another delegate's contact details without their explicit invitation to do so. You must not initiate one-to-one contact or conversation with another delegate unless they have expressly invited you to do so first.

6.5. Photography of other delegates without their prior permission is not permitted.

6.6. Anyone who behaves in a disrespectful, confrontational, aggressive, threatening, or harassing manner toward any other person, or who attends under the influence of alcohol or drugs to a degree that affects their behaviour, may be asked to leave at the organiser's discretion. No refund will be issued in these circumstances.

6.7. If anything makes you feel unsafe on the day, please speak to an Untangler Helper in a red t-shirt immediately. All concerns will be taken seriously.

## **7. Filming, Photography, and Media**

7.1. Filming and photography will take place throughout the event for promotional and commercial purposes, including resale.

7.2. By attending DeclutterCon you consent to being filmed or photographed as part of the general event coverage.

7.3. If your safety or privacy is a concern, please speak to an Untangler Helper in a red t-shirt on the day. Every reasonable effort will be made to accommodate your request, but it cannot be guaranteed that you will not appear in any footage or images.

## **8. Intellectual Property**

8.1. All materials, content, systems, and resources shared during the event remain the intellectual property of Heather Tingle trading as Untangled by Tingle.

8.2. You may not copy, distribute, record, or reproduce any content or materials without prior written permission.

## **9. Liability**

9.1. Attendance at DeclutterCon is at your own risk.

9.2. Heather Tingle trading as Untangled by Tingle accepts no responsibility for any loss, injury, damage, or illness to persons or property while travelling to, from, or attending the event.

9.3. The organiser accepts no liability for the content, advice, or recommendations provided by any third-party speakers, exhibitors, or expo stand holders at the event.

## **10. Governing Law**

10.1. These terms are governed by the laws of the United Kingdom.

10.2. Any disputes will be subject to the exclusive jurisdiction of the UK courts.

By completing your booking for DeclutterCon 2026 you confirm that you have read and understood these terms in full and agree to them.

Questions? Email [help@untangledbytingle.com](mailto:help@untangledbytingle.com) with "DeclutterCon" in the subject line.